

EMPOWERING

PEOPLE TO LIVE MEANINGFUL AND PRODUCTIVE LIVES.



ANNUAL REPORT
2024



ARROWHEAD
WEST Inc.

OUR MISSION

The mission of Arrowhead West, Inc. is to empower people to live meaningful and productive lives.

VISION

The vision of Arrowhead West, Inc. is to provide outstanding service that leads to making informed choices about:

- Independence
- Employment
- Community Participation
- Healthy Lifestyles

2024 ANNUAL REPORT

A publication from Arrowhead West, Inc.

Nadine Lampe, Development Manager.

Arrowhead West, Inc. is a non-profit organization serving children and adults with intellectual and developmental disabilities.

LOCATIONS

ADMINISTRATIVE OFFICES

1100 East Wyatt Earp
Dodge City, KS 67801
620.227.8803

WESTERN KANSAS DIVISION

Andrea Stegman
231 San Jose
Dodge City, KS 67801
620.225.4061

INFANT/TODDLER SERVICES

Erica DeAnda-Soltero
401 Edgemore
Dodge City, KS 67801
620.225.5177

CENTRAL KANSAS DIVISION

Rachel Ryan
613 North Ridge Road
Wichita, KS 67212
316.722.4554

MID KANSAS DIVISION

Season Kemp
10315 Bluestem Blvd.
Pratt, KS 67124
620.933.2212

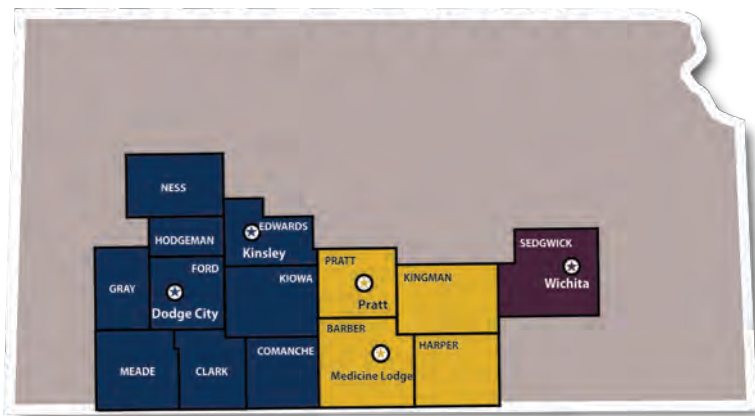
500 West Fowler
Medicine Lodge, KS 67104
620.886.3711

620 East Second Street
Pratt, KS 67124
620.672.1005

Find us on



ARROWHEAD WEST SERVICE AREA



★ Office Locations

★ Central Kansas Division
Wichita

★ Mid Kansas Division
Pratt/Medicine Lodge

★ Western Kansas Division
Dodge City/Kinsley

EXECUTIVE LEADERSHIP

MICHAEL STEIN
President

LAWRENCE LAMPE
Vice President of Administrative Services

ANDREA POLF
Vice President of Client Services



INFANT-TODDLER SERVICES

WHO WE SERVE

518 children ages birth-to-3 years received a service.

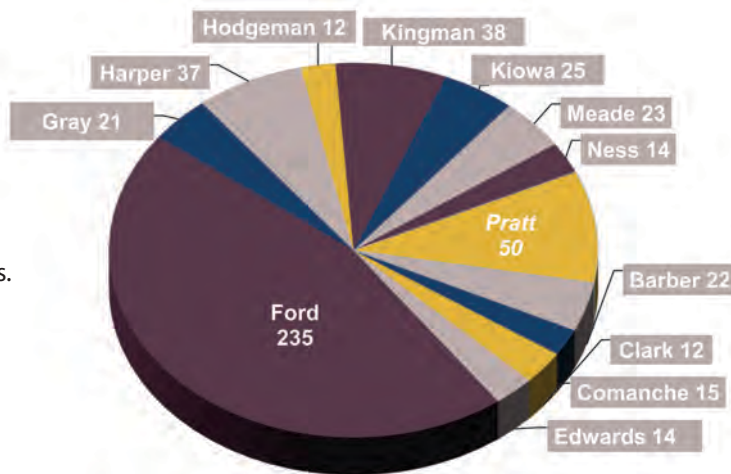
This includes developmental screenings, evaluations, and early intervention.

Infant-Toddler Services partnered with other local agencies to provide **19** developmental screening clinics throughout the 13-county service area.

178 children attended free developmental screening clinics.



CHILDREN SERVED BY COUNTY OF ORIGIN



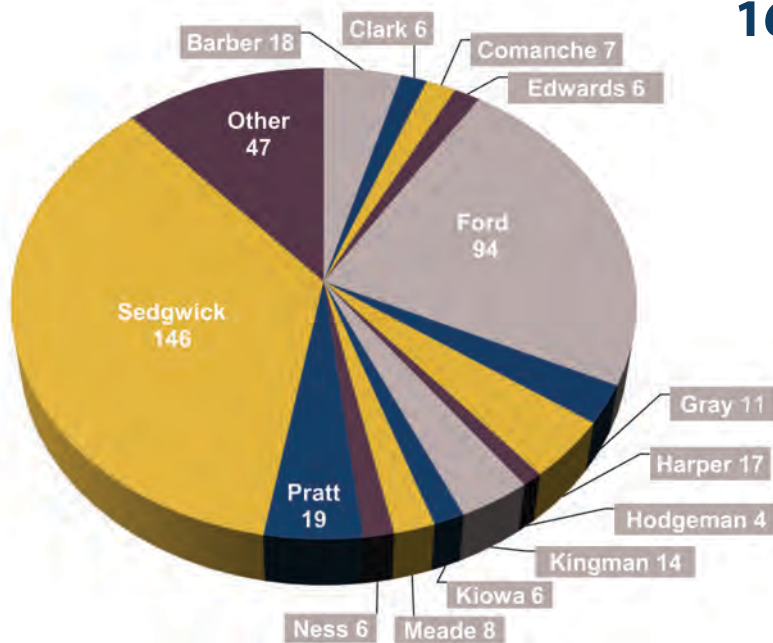
347 children were enrolled for early intervention services, which included family service coordination (case management).

241 children were evaluated for early intervention services.

171 new individual family service plans were written after eligibility was determined.

ADULT SERVICES

ADULTS SERVED BY COUNTY OF ORIGIN



WHO WE SERVE

409 adults were served in 2024 **59%** are male

41% are female **25%** are age 50 and over

16% are under age 21 **23%** are on the autism spectrum

11% originated from outside our catchment area



EARLY INTERVENTION SERVICES

- **173** children ages birth-to-3 years left the program during the year. Of those, **135** had met their developmental age level goals, and **12** had not. The other **26** dismissed within the first 6 months.
- **56** of **173** were eligible for special education services in the school setting when turning 3 years old.
- **325** referrals were received from physicians, family members, screening clinics, community programs, and others.
- Top referral concerns are speech delays, gross motor concerns, and prematurity.
- Early Intervention providers have an average caseload of **25** children.
- **10** community events were attended by staff to raise awareness of our program.

CASE MANAGEMENT

- **420** individuals received case management from the agency.
- Case Managers have an average caseload of **34** clients.
- Case Record Review scored an average of **98%**.

DAY SERVICES

- **153** individuals were enrolled in day programs, which include Adult Life Skills and Retirement.
- Persons served in the Adult Life Skills and Retirement Program clocked a total of **24,654** volunteer hours in 2024.
- Individuals participated in **29,029** community activities of their choice.

RESIDENTIAL SERVICES

- **149** persons were served in residential programs. Of those, **116** live in agency housing.
- During 2024 the residential program continued to focus on increasing community inclusion for individuals served.
- **98%** of persons living in agency housing had their own bedroom.
- We have the capacity in agency-based housing to serve 14 additional people in residential services. The state waiting list for funding is a barrier.
- Individuals participated in **20,563** community activities of their choice.



WORK SERVICES & EMPLOYMENT

- Sales related to production contract work for the year totaled **\$35,929**.
- **49%** of clients enrolled in work programs are employed full or part-time in the community.
- **82** persons were served in work programs and **39** were employed in the community.
- Employment programs reported **\$234,437** in wages.
- Community jobs include courtesy clerk, grocery stocker, grounds keeping, janitorial, paper carrier, paper handler, assembly, food service, and healthcare support.
- 5 of 7 clients started new jobs in 2024 and are still active in those jobs after six months.

SATISFACTION



- **84** Infant-Toddler Services surveys from families active in the program indicate a **100%** satisfaction level.
- **142** Infant-Toddler Services discharge surveys were received with a **100%** satisfaction level.
- Adult Services clients & families surveyed were **99%** satisfied with services.
- **30** businesses which employ our clients and those who contract for services/products returned surveys with a **93.8%** satisfaction level.

TRANSPORTATION

- **88** vehicles in our fleet.
- **719,346** miles were logged in agency vehicles.
- **11** new vehicles were acquired.
- **1,777** trips for non-emergency medical appointments were provided.



GENERAL INFORMATION

927
PEOPLE ARROWHEAD WEST
SERVED IN 2024

518
0-2 AGE CHILDREN
(UNDUPLICATED NUMBER)

409
ADULTS
(UNDUPLICATED NUMBER)

Arrowhead West clients may receive services through five major program areas and numbers reflect persons served in each program.

Infant-Toddler Services (0-2)	518
Targeted Case Management	767
Residential Living	149
Work Services & Employment	82
Day Services	153
TOTAL SERVICES	1,669*

* Numbers may be duplicated. Some individuals are served in multiple programs.

STAFF TRAINING

Arrowhead West, Inc. staff clocked a total of **4,595** hours of in-service trainings in 2024. Direct care staff received:

- 130** hours of training for CPR/First Aid
- 147** hours on Bloodborne Pathogens
- 441** hours on the MANDT System among others.



- Maintenance 3%
- Case Managers 6%
- Infant-Toddler Services 6%
(Includes Special Education Coop Staff)
- Administration 7%
- Adult Services 78%



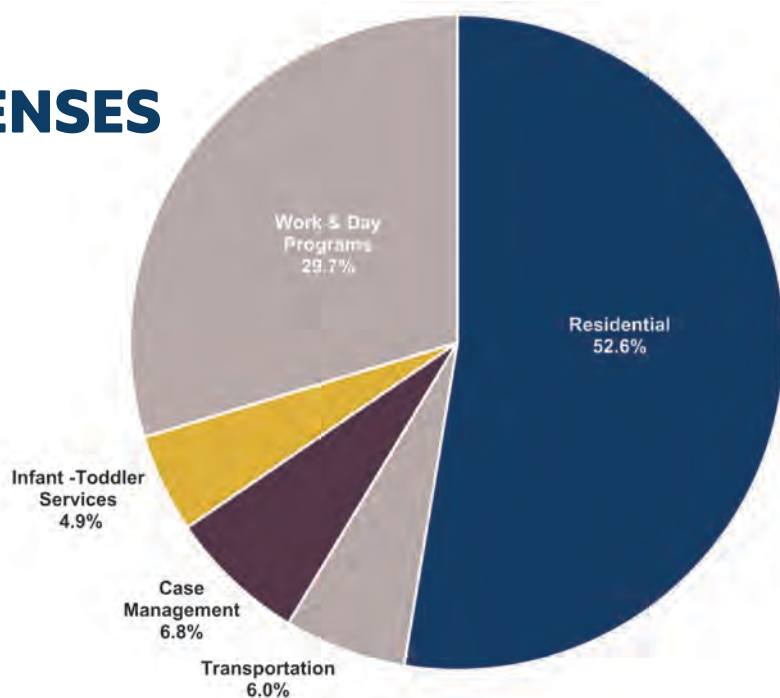
231 staff members
206 full time employees
25 part time employees
33% have been employed for 5 years or more
33% turnover rate

REVENUE

CATEGORY	TOTAL	% OF TOTAL
Title XIX (HCBS)	\$13,105,117	72.6%
Affiliate Revenue (Sedgwick Co)	\$254,017	1.4%
Subcontract & Community Employment	\$35,929	0.2%
Mill Levy	\$425,376	2.4%
Vocational Rehabilitation Fees	\$4,290	0.0%
Private Fees	\$1,311,373	7.3%
Infant-Toddler Programs	\$472,802	2.6%
U.S. Department of HUD	\$97,443	0.5%
Federal Transit Authority	\$170,306	0.9%
State Grants and Contracts	\$624,995	3.5%
Miscellaneous Income	\$279,681	1.6%
Donations	\$54,387	0.3%
Endowment	\$1,200,000	6.7%
Total	\$18,035,716	100%

OPERATIONAL EXPENSES BY PROGRAM

Transportation	\$1,086,544
Work & Day Programs	\$5,346,368
Residential	\$9,479,875
Targeted Case Management	\$1,227,007
Infant-Toddler Services	\$880,170



BALANCE SHEET

As of December 31, 2024

ASSETS

Current Assets	\$7,147,560
Long Term Assets	\$364,760
Fixed Assets	<u>\$6,229,214</u>
Total Assets	<u>\$13,741,534</u>

LIABILITIES AND NET ASSETS

Current Liabilities	\$2,114,806
Long Term Debt	<u>\$10,663</u>
Total Liabilities	\$2,125,469
Net Assets	<u>\$11,616,065</u>
Total Liabilities & Net Assets	<u>\$13,741,534</u>

DONORS SUPPORTING

DEDICATIONS AND MEMORIALS

Tony Bartello Memorial

Dr. Stephen & Jane Stein

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Anonymous

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Anita Wareing

Eula Chipman Memorial

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Ron Rich
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Glenn Kerbs
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Bob Schuette
Don & Shirley Skinner Family
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Jerry & Arlene Stude
Swaim Funeral Home
Irene Thompson Estate at Community
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Kristin Williams

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Terry Woodward

Thank you

Arrowhead West's clients and staff thank each and every one of our special donors. Your gift makes a difference by supporting our mission of empowering people to live meaningful and productive lives.

We take pride in all we have accomplished over the past 48 years. Your support demonstrates your belief in our quality services and assures us that Arrowhead West, Inc. will be here for years.

Are you seeking a way to make a lasting gift to benefit people with disabilities? The endowment is an excellent place to do it. The Arrowhead West Endowment assures that services will always be available for individuals in need.

If you have any questions about how you can help us continue our mission, please call, Nadine Lampe, 620.227.8803 or email nlampe@arrowheadwest.org. Thank you for your continued support.



2024 SERVICE AWARDS

Employees celebrating their 5, 10, 15, 20 and 25 years of employment were recognized in 2024. This year's employees and their respective awards are:

25 YEARS



Karie Unruh



Troy Pollard



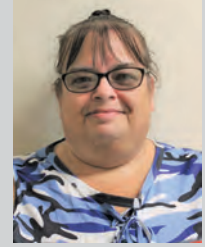
April Pike



Ginger Carlisle



Kay Konda



Liz Young

20 YEARS

15 YEARS



Mariette Jongenelen Ryer



Melody Childs



Frank Mwasota



Kim Mosley



Tera Walton

Not Pictured
Kim Coleman

10 YEARS

5 YEARS



Carla Carter



Janet Nottingham



Kathy Anderson



Malissa Stafford



Rolanda Murry



Sammye Davis

Not Pictured
Rose Wichira

Not Pictured
Christelle Ntsouglo

RETIREMENT

Kay Feldt, Quality Assurance Coordinator, retired after 16 years.

"It has been an amazing 16 years at Arrowhead West. I truly believe in what the agency stands for and will continue to support their mission," said Kay.



Kay Feldt

"During her 16 years of service in various roles with Arrowhead West, Kay was steadfast in her commitment to serving and advocating for clients and their families. Kay was also a trusted and valued colleague to her coworkers. Kay's knowledge, experience, and enthusiasm for the work made her a valuable member of the Arrowhead West team," said Mike Stein, Arrowhead West President.

NEW BOARD MEMBER



Dan Gillig

Dan Gillig, a long-time Pratt resident, is the newest member of the Arrowhead West, Inc. Board of Directors. His deep roots in the community, spanning 39 years as a State Farm Insurance agent in the south-central Kansas area, make him a valuable addition to the board.

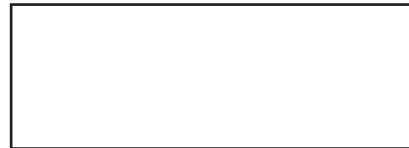
Dan and his wife, Angela, have three grown children and two grandchildren. Their shared love for family getaways, which include skiing, hiking, and sightseeing, reflects Dan's strong family values.



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CHANGE SERVICE REQUESTED



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with pride by persons served.

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