

Empowering

people to live meaningful and productive lives.

ANNUAL REPORT 2023



OUR MISSION

The mission of Arrowhead West, Inc. is to empower people to live meaningful and productive lives.

VISION

The vision of Arrowhead West, Inc. is to provide outstanding service that leads to making informed choices about:

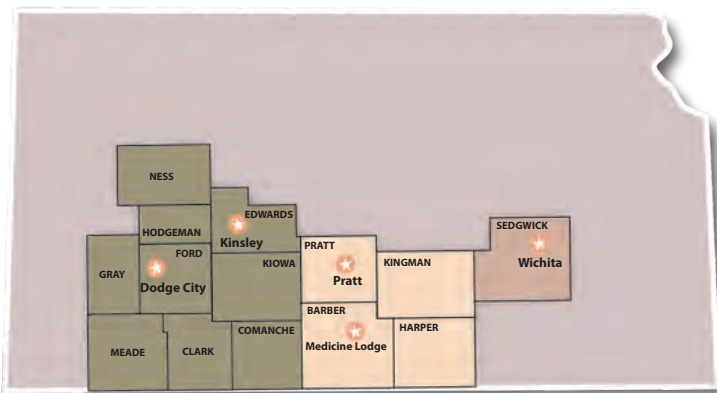
- Independence
- Employment
- Community Participation
- Healthy Lifestyles

2023 ANNUAL REPORT

A publication from Arrowhead West, Inc.
Nadine Lampe, Development Manager.

Arrowhead West, Inc. is a non-profit organization serving children and adults with intellectual and developmental disabilities.

ARROWHEAD WEST SERVICE AREA



 Office Locations

 Central Kansas Division
Wichita

 Mid Kansas Division
Pratt

 Western Kansas Division
Dodge City

LOCATIONS

ADMINISTRATIVE OFFICES

1100 East Wyatt Earp
Dodge City, KS 67801
620.227.8803

WESTERN KANSAS DIVISION

Andrea Stegman
231 San Jose
Dodge City, KS 67801
620.225.4061

INFANT/TODDLER SERVICES

Erica DeAnda-Soltero
401 Edgemore
Dodge City, KS 67801
620.225.5177

620 East Second Street
Pratt, KS 67124
620.672.1005

CENTRAL KANSAS DIVISION

Rachel Ryan
613 North Ridge Road
Wichita, KS 67212
316.722.4554

MID KANSAS DIVISION

10315 Bluestem Blvd.
Pratt, KS 67124
620.933.2212

500 West Fowler
Medicine Lodge, KS 67104
620.886.3711

Find us on



EXECUTIVE LEADERSHIP

MICHAEL STEIN
President

LAWRENCE LAMPE
Vice President of Administrative Services

ANDREA POLF
Vice President of Client Services



INFANT-TODDLER SERVICES

WHO WE SERVE

Infant-Toddler Services partnered with other local agencies to provide **22** developmental screening clinics throughout the 13-county service area.

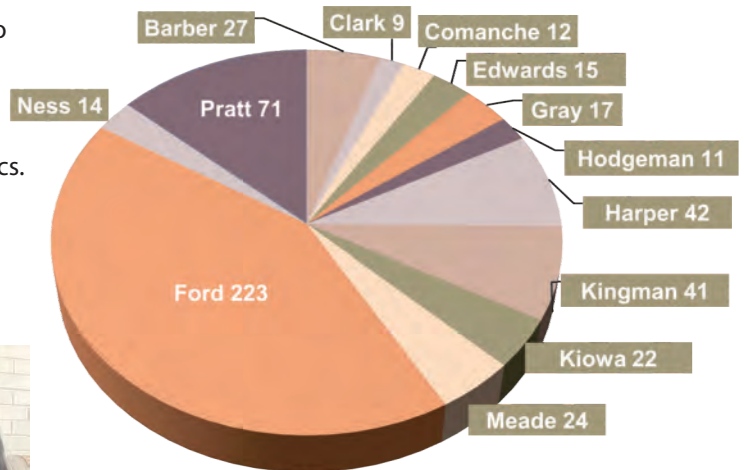
194 children attended free developmental screening clinics.

528 children ages birth-to-3 years received a service.

This includes developmental screenings, evaluations, and early intervention.



CHILDREN SERVED BY COUNTY OF ORIGIN



329 children were enrolled for early intervention services, which included family service coordination (case management).

158 children ages birth-to-3 years left the program during the year. Of those, **112** had met their developmental age level goals and **26** had not. The other **20** dismissed within the first 6 months.

ADULT SERVICES

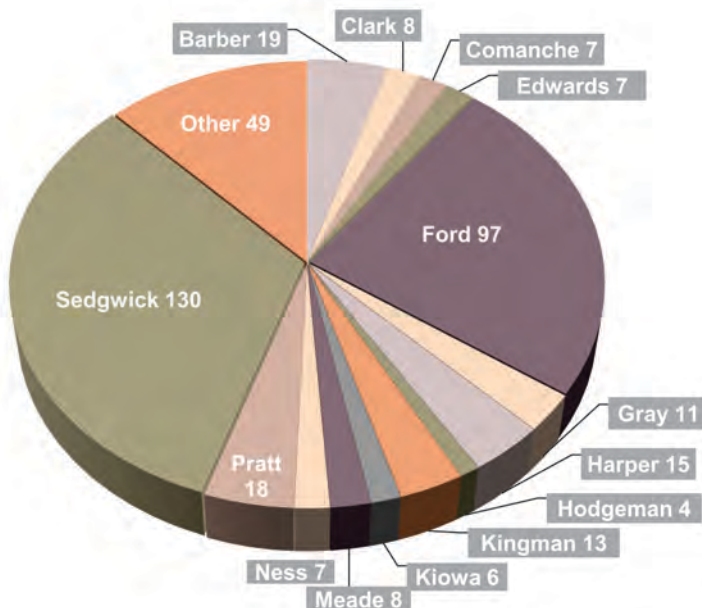
WHO WE SERVE

399 adults were served in 2023 **57%** are male

43% are female **26%** are age 50 and over



ADULTS SERVED BY COUNTY OF ORIGIN



16% are under age 21
21% are on the autism spectrum
12% originated from outside our catchment area

WORK SERVICES & EMPLOYMENT

- Sales related to production contract work for the year totaled **\$37,895**.
- **45%** of clients enrolled in work programs are employed full or part-time in the community.
- **93** persons were served in work programs and **42** were employed in the community.
- Employment programs reported **\$257,637** in wages, up \$22,190 from 2022.
- Community jobs include courtesy clerk, grocery stocker, grounds keeping, janitorial, paper carrier, paper shredder, assembly, food service, and healthcare support.
- 14 of 17 clients started new jobs in 2023 and are still active in those jobs after six months.

CASE MANAGEMENT

- **415** individuals received case management from the agency.
- Case Managers have an average caseload of **31** clients.
- Case Record Review scored an average of **98%**.

DAY SERVICES

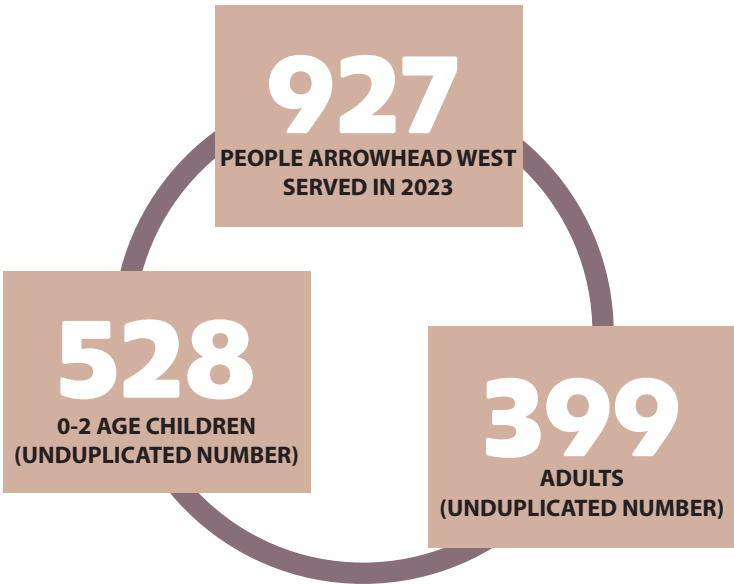
- **155** individuals were enrolled in day programs, which include Adult Life Skills and Retirement.
- Persons served in the Adult Life Skills and Retirement Program clocked a total of **18,040** volunteer hours in 2023.
- Individuals participated in **22,355** community activities of their choice.

RESIDENTIAL SERVICES

- **154** persons were served in residential programs.
Of those, **119** live in agency housing.
- During 2023 the residential program continued to focus on increasing community inclusion for individuals served.
- **98%** of persons living in agency housing had their own bedroom.
- We have the capacity in agency-based housing to serve 16 additional people in residential services. The state waiting list for funding is a barrier.
- Individuals participated in **20,682** community activities of their choice.



GENERAL INFORMATION



Arrowhead West clients may receive services through five major program areas and numbers reflect persons served in each program.

Infant-Toddler Services (0-2)	528
Targeted Case Management	744
Residential Living	154
Work Services & Employment	93
Day Services	155
TOTAL SERVICES	1,674*

* Numbers may be duplicated. Some individuals are served in multiple programs.

TRANSPORTATION

- **82** vehicles in our fleet.
- **682,578** miles were logged in agency vehicles.
- **8** new vehicles were acquired.

SATISFACTION

- **70** Infant-Toddler Services families returned surveys about the services they received with a **97.6%** satisfaction level.
- Adult Services clients & families surveyed were **99%** satisfied with services.
- **23** businesses which employ our clients and those who contract for services/products returned surveys with a **95.7%** satisfaction level.

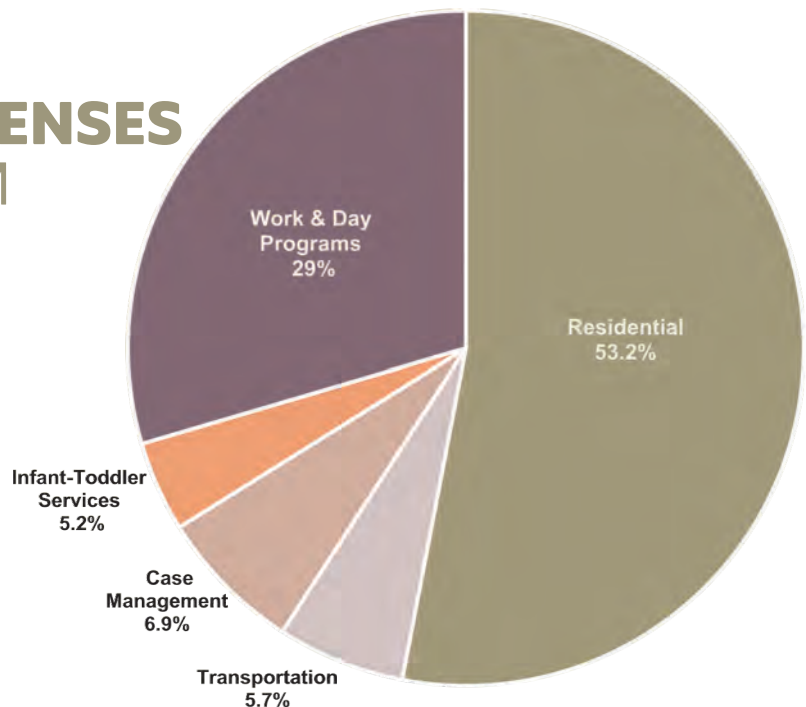


REVENUE

CATEGORY	TOTAL	% OF TOTAL
Title XIX (HCBS)	\$12,744,589	72.0%
Affiliate Revenue (Sedgwick Co)	\$248,658	1.4%
Subcontract & Community Employment	\$37,895	0.2%
Mill Levy	\$436,036	2.4%
Vocational Rehabilitation Fees	\$10,330	0.1%
Private Fees	\$1,295,573	7.3%
Infant-Toddler Programs	\$652,562	3.6%
U.S. Department of HUD	\$98,156	0.6%
Federal Transit Authority	\$89,538	0.5%
State Grants and Contracts	\$671,156	3.8%
Miscellaneous Income	\$124,795	0.7%
Donations	\$99,496	0.6%
Endowment	\$1,200,000	6.8%
Total	\$17,708,784	100%

OPERATIONAL EXPENSES BY PROGRAM

Transportation	\$901,025
Work & Day Programs	\$4,621,065
Residential	\$8,478,361
Targeted Case Management	\$1,099,626
Infant-Toddler Services	\$830,028



BALANCE SHEET

As of December 31, 2023

ASSETS

Current Assets	\$7,778,352
Long Term Assets	\$324,706
Fixed Assets	<u>\$5,577,001</u>

Total Assets \$13,680,059

LIABILITIES AND NET ASSETS

Current Liabilities	\$1,860,807
Long Term Debt	<u>\$33,940</u>
Total Liabilities	\$1,894,747
Net Assets	<u>\$11,785,312</u>

Total Liabilities & Net Assets \$13,680,059



STAFF TRAINING

Arrowhead West, Inc. staff clocked a total of **5,595** hours of in-service trainings in 2023. Direct care staff received **279** hours of training for CPR/First Aid, **156** hours on Bloodborne Pathogens and **423** hours on the MANDT System among numerous others.

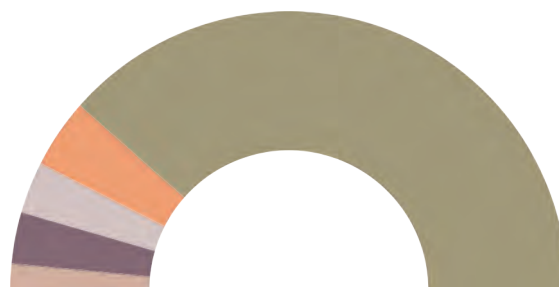
ANDREA STEGMAN

Andrea Stegman recently accepted the Western Kansas Division Manager position in Dodge City. Andrea has been with Arrowhead West for 12 years, working as a Life Skills Instructor, Case Manager, CDDO Admissions Coordinator, and Case Management Supervisor.

“Andrea has demonstrated a strong commitment to supporting clients, families, and staff throughout her career at Arrowhead West. She has also proven herself to be a highly organized, compassionate, and goal-driven person who excels at leading and developing others. Her knowledge, skills, and abilities will be wonderful assets as she moves forward in this new role,” said Andrea Polf, VP of Client Services.

“Arrowhead West has been a part of my life since childhood. After college, I still didn’t know what I wanted to do with my career, and I am so grateful that Arrowhead West took a chance on me. I have worked with amazing people during my career here who have shown me grace and encouragement and helped foster my love for continual learning. I tell people all the time I have one of the best jobs in the world. I am excited to be a part of this incredible organization,” said Andrea.

226 staff members
206 full time employees
20 part time employees
38% have been employed for 5 years or more
31% turnover rate



- Maintenance 3%
- Case Managers 6%
- Infant-Toddler Services 6% (Includes Special Education Coop Staff)
- Administration 7%
- Adult Services 78%



DONORS SUPPORTING

DEDICATIONS AND MEMORIALS

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Arrowhead West, Inc.

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Larry & Linda Friess
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Martha Gilbert
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Mike & Coleen Stein
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We want to take this opportunity to express our deep appreciation for the support we have received from our donors. Support like yours is needed to help us carry out our mission of empowering people to live meaningful and productive lives.

We take pride in all we have accomplished over the past 47 years. Your support demonstrates your belief in our quality services and assures us that Arrowhead West, Inc. will be here for years to come.

Are you seeking a way to make a lasting gift to benefit people with disabilities? Please consider our endowment. The Arrowhead West Endowment ensures that services will always be available for individuals in need.

If you have any questions about how you can help us continue our mission, please call Nadine Lampe, 620.227.8803 or email nlampe@arrowheadwest.org. Thank you for your continued support.

Thank you

FOR YOUR SUPPORT



2023 SERVICE AWARDS

Employees celebrating their 5, 10, 15, 20, 25, 30 and 35 years of employment were recognized in 2023. This year's employees and their respective awards are:

35 YEARS



Kris Beat

30 YEARS



Michelle Jolliff

25 YEARS



Kathy Jantzen

20 YEARS



Jan England



Ruby Smith



Cynthia Woods



Terry Woodward

15 YEARS



Kay Feldt



Karola Aikin



Erica DeAnda-Soltero



Zandra Garcia

10 YEARS



Raymond
Charon Caraballo



Rochelle Turner



Edna Migenda



Leticia Molinar

Not Pictured
Steven Bowen

5 YEARS



Robbie Lininger



Sheila Bergkamp



Debra Kolbeck



Sabrina Beil



Andy Smith



Bobbie Owens



CoCo Kanziemon



Janet Strawn



Mary Pulley



Janay Pollington



Krista Roberts



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